Great things happened in 2013 for the people with disabilities and their families that we support! You will see in this annual report just a few of the MANY success stories.

In February 2013, we received notification from Governor Cuomo about a proposed $1 million dollar cut to our budget that would directly impact our ability to support people with disabilities and their families. We asked people with disabilities, their families, staff and friends to help us advocate for restoration of the proposed cut; I was humbled by the response. We heard from Assemblyperson Lifton’s office that they received more letters and phone calls on restoring the proposed cut than on any issue in the past ten years. This grassroots advocacy campaign resulted in a complete restoration of the proposed cut. Every Senator and Assemblyperson voted for full restoration independent of their party affiliation.

The following note from a Racker Staff person* sums up the grassroots advocacy campaign:
“It's a very good feeling to know that mistakes can be corrected, even when they are made by those in positions of power and authority. The kind of grassroots rallying taken up by so many Racker employees, demonstrates just how empowered we can be simply by getting the truth out there, and if we sometimes feel small in comparison to those who are in positions of power and authority, we've now proved that many individual voices, when combined, make one big voice, impossible to ignore.”

I've always known that our dedicated staff are key to the success of Racker Centers as an organization. During 2013 I was able to gain helpful insight by meeting with staff throughout all three counties. I look forward to continuing this and to more opportunities to learn from staff so that we can best support people with disabilities.

Looking forward, we will emphasize that community connections are crucial in helping people with disabilities and their families lead fulfilling lives. We continue to rely on the community's support to help everyone feel included and valued. Thank you very much for your support in 2013.

*Special thanks to staff member John Westbrook for sharing his thoughts and inclusion of his quote above

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**Marcus**

Marcus, now age 5, came to our Early Childhood Services program as a toddler with severe cognitive and developmental disabilities. When we first met him he was unable to walk, use language, situp by himself, or eat food other than baby food. Staff can’t believe the changes he has made in just three short years. Marcus now walks independently, feeds himself, and can ask his teachers to read him stories. If you visit him on a Wednesday (Ithaca College swim bus day) he will proudly announce, “I am going swimming today!” Family and staff, working together, have helped Marcus make the great progress we see today!

**Kelley**

Thirty-eight year-old Kelley had always lived at home with her mom and dreamed of living in her own apartment. She and her family worked with Racker staff to develop a plan that could make her dream a reality. The process involved much discussion with members of her “Circle of Support,” a group of peers and support staff that Kelley relies on for feedback and guidance. After a year of preparation she was ready to make the move. Kelley had already asked 49 year-old Marybeth if she would be interested in sharing an apartment. The two women had been friends for years, and Kelley knew that Marybeth was interested in moving from her home in the Residential program into her own apartment. Together, with their friends and family and help from Racker staff, they recently moved into their own apartment! Kelley and Marybeth are ecstatic and love their new home and appreciate all the support from their families and Racker staff.
Anonymous
Robert B. Allan*
Beverly Baker
Rose Beckwith*
Dan and Eve Brown
William and Anne Cernich
John and Ann Racker Costello
Don and Sylvia Dickinson
Clifford DuBreuil
Jean M. Dunlavey*
Dave and Peggy Dunlop
John* and Martha Ferger
Robert E. Fish*
William F. Fuerst, Jr.*
Doris I. German*
Charles A. Gibson*
Margaret I. Gibson*
Robert and Patricia Haley
Jeanette Hanford*
Lillian Hoffman
Norma Jayne*
Kelback and Hardie Families
Dr. and Mrs. Howard Kelley*
Judith K. Leavitt
Anonymous
Thomas Longin and Nancy Tillinghast
Brick Miscall*
William J. and Helen B. Musto*
Kust Polho*
Franziska W. Racker*
Sarah Rich
Tom and Betsy Salm
Howard and Lauren Schler
Jody and Kent Scriber
Henry C. Sibley, Jr.*
Roger and Carole Sibley
Agnes Smith*
Kevin Sears*
John C. Stephens
Jean Stout
Sidney L. Tamarin*
Pauline B. Treman*
Jeffrey True and Susan Schattschneider
Olive L. Wilkinson*
Fred (Ben) Williams
Agnes Gainey Williams*
*deceased
Anonymous
Barry and Molly Adams
John and Elaine Alexander
W. David and Mary Lee Banfield
Rose Bethe
Tom and Donna Bohn
Dan and Eve Brown
Daphne and Ezra Cornell
John and Ann Racker Costello
Bob and Vanne Cowie
Dave and Peggy Dunlop
Martha Ferger
Charles and Linda Garbo
Margaret I. Gibson*
Brad and Mary Grazinger
Mark and Mickie Jaquett
Catharine Joyce
Phyllis and Lanny Joyce
Lindsey and Kevin Kaufman
Judith K. Leavitt
Jeffrey and Kristin Lewis
Stuart and Ruth Lewis
Stephen and Kathryn Lipinski
Glenda Long
Perri and Mick LoPinto
Mary McNeil
Philip and Peggy Meyer
Nina Miller
Carol Neigh
Cal and Joan Organ
Ed and Mary Ann Oyer
Frank and Rosa Rhodes
Sarah M. Rich
David and Margaret Robertshaw
Tom and Betsy Salm
Howard and Lauren Schler
Fred Schneider and Mimi Bussan
Jody and Kent Scriber
Kevin and Lynn Shreve
Roger and Carole Sibley
Lawrence Snyder*
Joe and Margaret Thomas
Jeff True and Susan Schattschneider
John and Pia Tucker
David and Lucia Tyler
Marguerite and Norman Uphoff
Ari Van Tienhoven
Erik and Deborah Whitney
Eugene and Jeanne Yarussi
*deceased
Friends of the Centers continued...

Beverly Baker
Edward and Gayleen Austen
Robert Aronson
Arnold Printing
Ugo and Julie Antenucci
Kiko Alvarez and Susana Mendez
Jim Ray Homes
Therapy Club
Ithaca College Student Physical
Dr. G. Peter Lepage and Deborah
Denise and Allan Lentini
Philip and Lesly Lempert
Kim
Noah Samuel Leavitt and Helen
Burkman
Vivian Laube
Robert and Virginia Langhans
Kim Landowski.
Christina Larke.
Vivian Laube
Sally Lawrence
Nina Loel
David Leavitt and Dr. Marnie
Burkman
Noah Samuel Leavitt and Helen
Kim
Melissa Lee
Christopher and Joan Lagane
Philo and Lesly Lempert
Fred and Linda Lambeth
Denise and Allan Lentini
Dr. G. Peter Lepage and Deborah
O'Connor
Antoinette Leauch
Deborah Levin
Matthews Liberty
Cindy and Tom Lilly
Lockheed Martin Federal Systems
Thomas Howarth
Irene Hubbell
Michael and Iris Long
Tom Lingen and Nancy Tillinghast
Darlene Loepe
Aubrey Lowe
Jack and Janet Lowe

Lawrence and Cheryl Lacovelli and
Anna Elmo
Harrist Ink
Integrated Financial Services
International Food Network
Ithaca College Student Physical
Therapy Club
Jae and Janet Jacoby
Andie and Jim Jagendorf
Rajput and Rhoda Iani
Jan Ray Homes
Batd DeWall and Deborah Jones
Kerry and Joyce Jones
KalOOM!
Susan Kaplan
Kay Jewellens
David and Peggy Kehoe
Jan Kelly
Lori Kelly
Robert and Kathleen Kempke, Jr.
William and Mary Kennedy
Irine Kelly
Judson and Suzanne Kilgore
Sue Kitts.
Alison King
King’s Daughters Home
Paul Kirk and Liz Neeman
George Kobas and Linda Grace-
Kobas
Elaine Kobi
Mark and Marie Kryptyt
Kyle Kubick and Marie Garland
Judy and Harold Rugekms
Peter and Eleanor Runsholm
Wayne and Darla Kusman
Carol Labro.
John Lambert and Robin Rogers
Carolyn Lange
Robert and Virginia Langhans
Kim Landowski.
Christina Larke.
Vivian Laube
Sally Lawrence
Nina Loel
David Leavitt and Dr. Marnie
Burkman
Noah Samuel Leavitt and Helen
Kim
Melissa Lee
Christopher and Joan Lagane
Philo and Lesly Lempert
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O'Connor
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Cindy and Tom Lilly
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Thomas Howarth
Irene Hubbell
Michael and Iris Long
Tom Lingen and Nancy Tillinghast
Darlene Loepe
Aubrey Lowe
Jack and Janet Lowe
Franziska Racker Centers had a great year programmatically, serving almost 3,000 people in 2013 with an annual budget of approximately $29 million. Operating revenues, combined with public support, exceeded operating expenses resulting in a small surplus. We rely upon your strong support, which enables us to provide opportunities for our participants that would not otherwise be possible.

### Financial Report

**Public Support and Revenue**

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Revenue</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children’s and Clinical Services</td>
<td>$7,349,913</td>
<td>25%</td>
</tr>
<tr>
<td>Residential Services</td>
<td>$14,163,371</td>
<td>49%</td>
</tr>
<tr>
<td>Community Support Services</td>
<td>$4,438,457</td>
<td>15%</td>
</tr>
<tr>
<td>Counseling for School Success</td>
<td>$2,582,549</td>
<td>9%</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>$342,886</td>
<td>1%</td>
</tr>
<tr>
<td>Other</td>
<td>$272,615</td>
<td>1%</td>
</tr>
</tbody>
</table>

Total Public Support and Revenues: $29,129,791

**Expenses**

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Expenses</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children’s and Clinical Services</td>
<td>$14,163,371</td>
<td>46%</td>
</tr>
<tr>
<td>Residential Services</td>
<td>$4,438,457</td>
<td>13%</td>
</tr>
<tr>
<td>Community Support Services</td>
<td>$2,582,549</td>
<td>7%</td>
</tr>
<tr>
<td>Counseling for School Success</td>
<td>$342,886</td>
<td>1%</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>$272,615</td>
<td>1%</td>
</tr>
<tr>
<td>Administrative Costs</td>
<td>$272,615</td>
<td>1%</td>
</tr>
</tbody>
</table>

Total Expenses: $29,129,791

### Friends of the Centers continued...

Newfield Liscious Club
Molly Nicolle
James and Barbara Nichols
James Nieder
Nielan Clarin
Esther Northrup
Jerome and Barbara Nosanchuk
NYSEG Quarter Century Club
Brendan O’Brien
Kate O’Connel and Robert O’bahler
Holde Oldemans
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Jean Palmer
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Carina Park-Batdorf and Mike Batdorf
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Norma and Marty Petrovic
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Kevin and Helen Talty
Marisa and David Taub
Kara and Eric Taylor
Robert and Judy Taylor
Larry and Alice Thayer
The Frame Shop
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The Ladies Union Benevolent Society
Therm Incorporated
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Stephanie Thomas
Susan and Mark Thomas
Tosha State Bank
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Tamiko Todd
Chuck and Ann Tompkins
Tompkins Insurance Agencies
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Yahiko Tsuji
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Curt and Amanda Ufford

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Lou and Fran Wilson
Christa Wolf
Susan Wolf
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Ken and Marie Woodward
Patrick Woods
James and Frances Woodley
Andrew Vale and Brenda Kuhn
Shea and Hongyan Yang
Bette Lou Yerka
Milton and Marjory Zatlin
Robert and Geena Ziegler
Joel and Cathy Zumoff

Satori Day Spa & Salon
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Lynnette Scofield
Gerardo and Emma Scolini
Lynnette Scofield
Bill and Helen Sue Scompo
Topher and Emma Scott
Donna Scott
Thomas Scott
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Tom and Ellefson Smith
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Erie and Eva Southworth
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James and Dorothy Spencer
Cleo Spero
Le and Emilia Spots
Heaven Sprague
St. Catherine of Siena Church
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Melissa Staton
Michael and Theresa Stanley
Lara Startin
Kevin Steiger
Matthew and Lynn Steenberg
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Shea and Hongyan Yang
Bette Lou Yerka
Milton and Marjory Zatlin
Robert and Geena Ziegler
Joel and Cathy Zumoff

Friends of the Centers continued...
In Honor / In Memory

In Memory of: Victor and Joyce Rendano
In Honor of: Dan Brown
In Memory of: Robert Breen
In Memory of: Pamela Bovi
In Memory of: Patrick Bohn
In Memory of: NYSEG Quarter Century Club
In Memory of: James C. Beatty
In Memory of: Dr. John E. and Ann Frank and Rosa Rhodes
In Memory of: Daphne Cornell
In Memory of: Toby and Larry Deutchman
In Memory of: Sandy and Ivan Schoenfeld
In Memory of: Carolyn Lange
In Memory of: Kitty Everett
In Memory of: Lorraine B. Chase
In Memory of: William Earl, Sr.
In Memory of: Dorothy L. Adams
In Memory of: Meg Gillard
In Memory of: Dave and Peggy Dunlap
In Memory of: Lorraine B. Chase
In Memory of: Ann Dexter
In Memory of: Betty Dickson
In Memory of: David Leavitt and Dr. Marnie Burkman
In Memory of: Paul and June Adamek
In Memory of: Stuart S. Schwarz
In Memory of: John E. and Ann Frank and Rosa Rhodes
In Memory of: Mary Hydzik
In Memory of: Richard A. Surman
In Memory of: Pamela Bovi
In Memory of: Paul and Janet McCarthy
In Memory of: Angela Conte
In Memory of: James and Barbara Nichols
In Memory of: Marcia Tallon
In Memory of: Jennifer Podkul
In Memory of: Dr. Robert L. Ashmore
In Memory of: Sarah W. Gruber
In Memory of: Frank Darrow
In Memory of: Caren Baldini
In Memory of: Nicholas M. Bove
In Memory of: Margaret L. Gibson
In Memory of: Frank Darrow
In Memory of: Bill Hennessey
In Memory of: Edna Z. Michael
In Memory of: William Earl, Sr.
In Memory of: Everett A. Pearson
In Memory of: Robert and Carlene Muncey
In Memory of: Lillian Hoffman
In Memory of: Carol and Richard Booth
In Memory of: Jennifer Podkul
In Memory of: Virginia J. Rinker
In Memory of: Jody Hallam
In Memory of: Michael Bovi
In Memory of: Carolyn Lange
In Memory of: Mary Grace
In Memory of: Caren Baldini
In Memory of: Frank and Rosa Rhodes
In Memory of: William Earl, Sr.
In Memory of: Helen S. Cogan
In Memory of: Mary Grace
In Memory of: Kitty Everett
In Memory of: Robert and Kathleen Kemple, Jr.
In Memory of: Pamela Quirk
In Memory of: William Baldini
In Memory of: Meg Gillard
In Memory of: Edna Z. Michael
In Memory of: Megan V. Witkowsky
In Memory of: James and Barbara Nichols
In Memory of: Bill Bovino
In Memory of: Marianne Melling
In Memory of: William Earl, Sr.
In Memory of: Betty Dickson
In Memory of: Carolyn Lange
In Memory of: Robert and Kathleen Kemple, Jr.
In Memory of: Evelyn Carey
In Memory of: William Earl, Sr.
In Memory of: Kathleen Kemple
In Memory of: Meg Gillard
In Memory of: Robert and Kathleen Kemple, Jr.
In Memory of: Joseph and Faye Velletri
In Memory of: Robert A. Barnaby
In Memory of: Robert Payne
In Memory of: Lillian Hoffman
In Memory of: William Earl, Sr.
In Memory of: Meg Gillard
In Memory of: Robert Aronson
In Memory of: Betty Dickson
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MISSION
We are dedicated to helping people with special needs and their families have good lives, with opportunities to learn, to be responsible, to feel cared for, to share, to be connected to others. We are committed to creating a culture of inclusion in our community, celebrating the richness that diversity and interdependence bring.

VISION
We are inspired by the vision of our founding families: that all people with disabilities will be valued members of a welcoming and supportive community.

FOR MORE INFORMATION
www.rackercenters.org | info@rackercenters.org | Tel: 607-272-5891 | 1-800-336-1660

Cortland County Sites
Preschool Program, Community & Residential Services
882 NYS Route 13
Cortland, NY 13045
Tel: 607.753.9375

Counseling Programs at
OCM BOCES
1710 NYS Route 13
Cortland, NY 13045
Tel: 607.758.5100

Tioga County Sites
Preschool Programs & Community Services
1277 Taylor Rd.
Owego, NY 13827
Tel: 607.687.8929

Tompkins County Sites
Administrative Building,
Margaret Gibson Preschool,
Community & Residential Services
3226 Wilkins Rd.
Ithaca, NY 14850
Tel: 607.272.5891

Clinic
1001 W. Seneca St.
Ithaca, NY 14850
Tel: 607.277.8020

Counseling Programs at TST BOCES
Smith School
555 Warren Rd.
Ithaca, NY 14850
Tel: 607.257.2353