



Your gift makes a difference in the lives of individuals with disabilities and their families...

Every year is a year of change! As Winston Churchill said: "There is nothing wrong with change if it is in the right direction." In 2018, Racker embraced significant changes to improve the way we support people in our community. We changed to become more efficient in how we deliver our programs to increase the number of people we serve. We changed to respond to external factors and market related forces that put us at risk and influenced our outcomes.

In 2018, we encountered change in every administrative and program area in the organization. Change can be bittersweet as we saw the retirement of some devoted and talented staff. Racker was poised for change when we converted our Medicaid Service Coordinators to Care Managers. Racker created change as we implemented Self-Direction and integrated four new information technology systems. We even changed our name!

Racker is resilient! We have a talented and devoted staff. Change in the right direction will always have challenges and obstacles. The staff at Racker is exceptional because they embrace change and they see the progress through the great things that happen for the people we support.

We are so thankful to all of our donors and contributors who help facilitate change, and help create a world where all people know they belong.



Dan Brown, Executive Director



David Campbell, Board President

Program Spotlights

EARLY CHILDHOOD AND CLINICAL

Our Early Childhood programs support children from birth through five years of age. Whether in their homes, in early childhood programs throughout the region, or in Racker's inclusive preschool programs, we help children thrive. Our Clinical programs support ages 3 through adult including an Audiology clinic that's open to the general public.

- Early Intervention (0-3)*.....276 served
- Special Education Preschool Services*711 served
- Childcare*.....94 served
- School Aged Therapies*.....174 served
- Audiology*.....1,136 served
- Evaluations*769 served

COUNSELING FOR SCHOOL SUCCESS

Racker provides school based mental health services for students attending the Turning Point programs at Tompkins-Seneca-Tioga and Onondaga-Cortland-Madison BOCES. In addition, we work with children, families, and schools to support students' overall success in their home schools and communities.

- Day Treatment & School-Based Counseling*121 served
- Family Navigator*.....125 families served
- Lighthouse*.....35 students/families served
- Possibilities*.....74 students/families served
- Possibilities cont*750 hours of professional development to districts
- SPOA (Single Point of Access)*.....59 served

COMMUNITY SUPPORT

The Community Support program offers a range of services in the community including Care Management, Family Resource, Self-Direction, Community Habilitation, Home Service, Respite, and more!

- Community and Day Habilitation*.....424 served
- Family Support*.....954 served
- Care Management*.....834 served
- Respite (in house & Free Standing Respite)*.....80 served
- Self-Direction*.....102 served

RESIDENTIAL

Residential provides people with developmental disabilities of all ages a place where they can live and thrive. Our goal is to enhance the lives of participants by affording opportunities for lifelong community involvement in a nurturing environment.

- Residential*149 individuals served



Racker Society

Our special friends, who by their thoughtful actions and planned giving, have helped to build and sustain Racker for future generations.

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For more information on how you can become a Racker Society Member call Perri LoPinto at 607.272.5891 x 234

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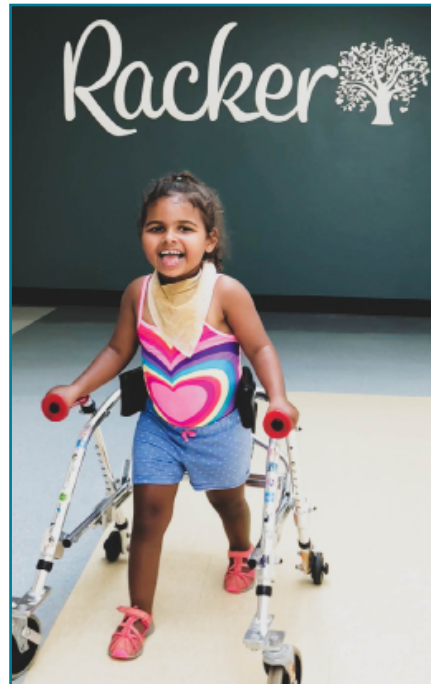
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Lansing High School Student Council
 Mel Nicotra Inc.
 Miller Mayer LLP
 Morgan Stanley Wealth Management
 Myco Mechanical, Inc.
 Newfield Lioness Club
 Ovid Thrift Shop
 Peters Supply
 Philoptochos Society of St. Catherine Greek Orthodox Church
 Rand Capital Corporation
 Richardson Bros. Electrical Contractors
 Santo's Construction
 Security Mutual Insurance Company
 Serafini Transportation
 Social Service League of Ithaca
 Southern Tier Independence Center
 St. Catherine of Siena Church
 Stellar Stereo
 Suicide Prevention & Crisis Service
 The Cat Doctor
 The Frame Shop
 The Hartford Financial Services Group, Inc.
 The Medicine Shoppe
 The Strebel Planning Group
 The William Henry Miller Inn
 Tioga State Bank
 Tioga United Way
 Tompkins County Deputy Sheriffs Association
 Triphammer Wines & Spirits
 United Way for Cortland County
 United Way of the Southern Tier

FINANCIALS 2018

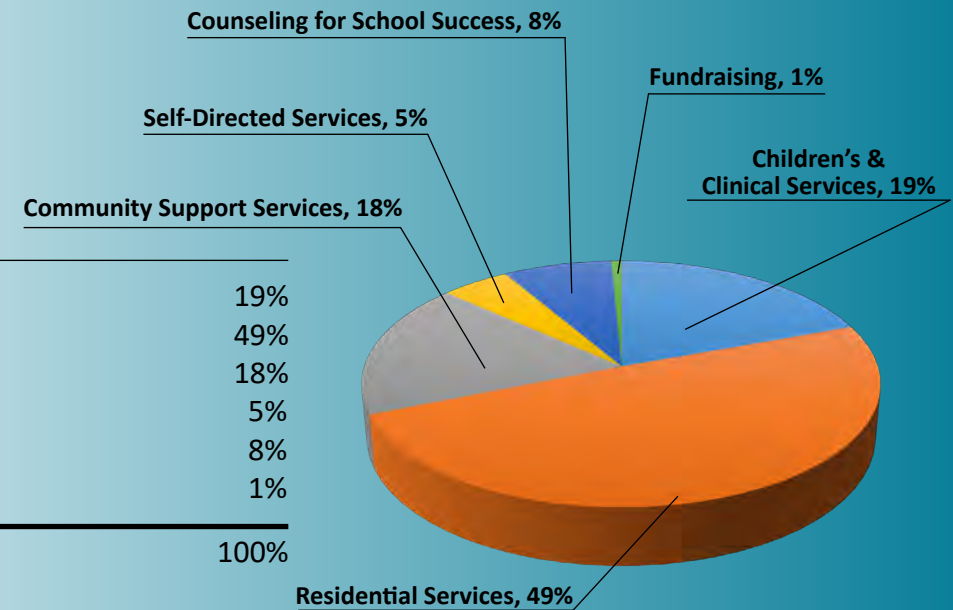
PUBLIC SUPPORT & REVENUE

Children's and Clinical Services	\$6,831,023.00	18%
Residential Services	\$18,703,578.00	49%
Community Support Services	\$7,322,069.00	19%
Self-Directed Services	\$1,691,530.00	5%
Counseling for School Success	\$3,066,802.00	8%
Fund Raising	\$381,028.00	1%
Other Revenue	\$(102,445.00)	0%
Investment Loss	\$(162,643)	
Miscellaneous	\$60,198	
TOTAL	\$37,893,585.00	100%



EXPENSES

Children's and Clinical Services	19%
Residential Services	49%
Community Support Services	18%
Self-Directed Services	5%
Counseling for School Success	8%
Fund Raising	1%
TOTAL	100%





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