

Who's Who on the Self-Direction Team

Agency Brokers



Marianne Odell

Support Broker Supervisor
MarianneO@Racker.org

Support Brokers help a person exercise as much choice and control over their life as possible. The Support Broker guides someone through initiation of a self-directed budget and provides ongoing support, regularly occurring support. Support Brokers work with a person who self-directs to:

- Build their Circle of Support team;
- Plan a budget for their services;
- Educate on services and community resources;
- Provide training and support on hiring & supervising staff;
- Develop habilitation plans,
- Proactively Monitor Budget spending,
- Communicate with the Fiscal Intermediary



Angila Ferguson

Full-Time, *Currently Accepting New Cases*
Tioga County & parts of Broome County
AngilaF@Racker.org



Jan Dyson

Full-Time, *Currently Accepting New Cases*
Cortland & Tompkins County
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Nick Dalrymple

Part-Time, *Caseload is FULL*
Cortland County
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Amanda Hudson

Part-Time, *Caseload is FULL*
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Jody Rice

Full-Time, *Currently Accepting New Cases*
Finger Lakes Region & Tompkins County
JodyR@Racker.org



Caitilin O'Meehan

Part-Time, *Caseload is FULL*
Tompkins County
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Fiscal Intermediaries

The Fiscal Intermediary, or FI, provides administrative and billing support to the person who chooses self-direction. Fiscal Intermediaries are responsible for:

- Completing background checks for self-hired staff;
- Approving budget expenses in accordance with OPWDD guidance,
- Billing Medicaid or New York State for services in the budget;
- Paying staff;
- Tracking expenditures;
- Providing monthly statements to the person;
- Assisting with Incident Management



Carol Wallace
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Staffing Liaison

The Staffing Liaison provides administrative support to the FIs and acts as an accessible resource for Community Support Professionals, or CSPs, in the field. The Staffing Liaison is responsible for:



Laura Riker
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- on-boarding new CSPs & Brokers
- Ensuring all staff receive required training
- Processing staff pay increases
- Newsletters & communications
- Being a resource for staff questions & follow up
- Assisting with the development of tools & resources
- Vendor Management

Director of Family Resource Programs

The Director of Family Resource Programs oversees operations of the Self-Direction Program and supervises the Fiscal Intermediaries, Staffing Liaison and Broker Supervisor.

The Program Director is available if you have a question or concern that can not be addressed by one of our Team Members above.



Gayle Pado
GayleP@Racker.org

For the most up to date version of Broker availability go to <https://www.racker.org/self-directed-services>